



Calley Garvin

Office Administrator



586.443.3087



Clinton Township, MI



calleygarvin@gmail.com



calleyg.github.io/My_Portfolio.github.io

SKILLS AND QUALIFICATIONS

- Proficient in Microsoft Word, PowerPoint, and Excel.
- Helpdesk application utilization by diligently adhering to project due dates.
- Quick learner with working knowledge of software, hardware, networking, operating systems, and security applications.
- Solid leadership skills – proven ability to enhance staff performance through motivation, communication, and organizational skills.
- Superior analytical and problem-solving abilities, with track record of improving operations.
- Ability to diagnose, troubleshoot, and resolve technical issues.

WORK HISTORY

Administrative Assistant, Hope United Church of Christ, Clinton Township, MI

February 2023 to April 2024

- Receptionist duties such as answering phones, replying to church emails, ordered office supplies, provided support for church committee members, assisted customers with the food pantry, and other duties assigned by the minister of the church.
- Utilized Microsoft Office 365, Simple Church Database, maintained the church calendar, maintained and updated the electronic sign, formatted weekly worship materials, and prepared the monthly newsletter.

Full-Time Student, Macomb Community College, Warren, MI

June 2019 to May 2022

Customer Service Rep, Aerotek, Troy, MI

November 2018 to February 2019

- Processed tuition invoice payments for the Union Education Trust and tuition reimbursements for the Bank of America at 100% accuracy
- Took inbound/outbound calls and tracked reimbursements in QuickBase, and problem-solving.

Office Assistant II, DTE Energy/Doshi & Associates, Troy, MI

November 2016 to August 2018

- Trained peers on new processes such as the Smartsheet schedules, Customer 360 applications, and assisted in the migration of Office 365 via company mobile phones.
- Time Management adjustments in SAP to reallocate hours to the appropriate budget, so that funds could be utilized for daily overtime.
- Expense reconciliations in Concur before deadlines to ensure company cards were never deactivated.
- Conducted PRT/Huddles via conference line, and during monthly meetings while capturing meeting minutes.

Support Manager, Walmart Inc., Clinton Township, MI

March 2015 to 2016

- Supervised up to 30 associates, participated in hiring and disciplinary action of 10, handled \$1000 or more of cash, locking it in the safe nightly, operations of the Telxon handheld scanner.

EDUCATION

General Education Certificate, Macomb Community College, Warren MI

May, 2020

IT Website Programming Certificate, Macomb Community College, Warren MI

May, 2022

IT Website Programming (A.A.S), Macomb Community College, Warren MI

May, 2022

****Summa Cum Laude Graduate - Deans List - Phi Theta Kappa Member****